



Pending Case Data Providers

Listed below is the contact information to complete your Pending Case Download request. Please complete the Request Form and return to Ebix at dxosupport@ebix.com, as well as the appropriate carrier you wish to receive downloads from. You will need to complete a separate form for each specified carrier.

American General Life Companies

American General Brokerage

E: esubmission.requests@aglife.com

Ph: (800) 659-5920 ext 5865

American National Insurance Company

Traie Franklin

E: IMGMKTGTechnology@AmericanNational.com

Ph: (409) 766-6031

Athene

[DataFeedsOpsSupport@athene.com](mailto>DataFeedsOpsSupport@athene.com)

The AXA Group

Elizabeth N. Adorno

P.O. Box 4024

Farmington, CT 06034

E: AXALifeDistributionReports@axa-equitable.com

Ph: (860) 409-1458

Genworth Financial Group

Genworth Life & Annuity Insurance Co

Genworth Life & Annuity Insurance Co of NY

Genworth Capital Assurance

Genworth Long Term Care

Download Support Team

3100 Albert Lankford Dr.

Lynchburg, VA 24501

downloads@genworth.com

Ph: (888) 325-5433 ext. 5522

Global Atlantic Financial Group

Melissa Cooper

Global Atlantic Financial Company

One Financial Plaza, 755 Main Street, 24th Floor

Hartford, CT 06103

E: B2BSupport@gafg.com

Ph: (860) 325-1514

Legal and General America

Banner Life

Michael F. Foley

1701 Research Blvd.

Rockville, MD 20850

E: bannerlifeamsdata@lgamerica.com

Ph: (800) 638-8428

William Penn

E: pennamsdata@lgamerica.com

Lincoln Financial Group

First Penn Pacific,

Lincoln Life Annuities of NY,

Lincoln Life Insurance Company,

Jefferson Pilot

Pam Daidone

3800 North Wilke Road - 3rd Floor

Arlington Heights, IL 60004

E: B2BCommerce@LFG.com

Ph: 847-818-5682

Fax: 260-455-0246

Manulife Financial

John Hancock Life Insurance

200 Bloor St East

Toronto ON M4W 1E5

Canada

E: VendorSupport@jhancock.com

John Hancock Long Term Care

E: dxosupport@ebix.com

MassMutual

Tim Steiert, PMP

Partner Integration Technology

Enterprise Technology & Experience

Office Ph: (413) 744-0697

Mobile Ph: (949) 510-6780

E: TSteiert50@massmutual.com

Metropolitan Life Insurance

First MetLife Investors

MetLife Investors USA

General American Life

Metropolitan Life Insurance

MetLife Life and Annuity Company of

Connecticut

Metropolitan Insurance & Annuity Company

MetLife Insurance Company of Connecticut

New England Financial

MetLife Investors

Metropolitan Tower Life

E: NBEnterpriseTechnology@MetLife.com

National Life

Mike Carter

E: mcarter@nationallife.com

Ph: (214) 638-9389

Nationwide

Henry Nerida

E: nfiss.firm.relations@nationwide.com

Ph: (614) 435-5209

**North American Company
for Life and Health**

Katie Rieger

E: KRieger@sfgmembers.com **Pacific Life**

Pacific Life

Pacific Life Annuities

Danny Smith

700 Newport Center Drive

Newport Beach, CA 92660-6397

Daniel.Smith@PacificLife.com

Ph: (949) 219-4579

Principal

E: advisorwebsupport@principal.com

Protective Life Insurance Company

Protective Life Insurance

West Coast Life

Empire General

FeedSubscription@Protective.com

Prudential

Prudential CO of NJ

Prudential Insurance Company

Prudential Life Insurance Company

Prudential Select Life

Jodi Ollila

213 Washington Street | 13th Floor

Newark, NJ 07102

E: life.data.feed.support@prudential.com

Fax: (973) 367-8325

**The Savings Bank Life Insurance Company
of Massachusetts**

E: brokerage@sbli.com

Securian

Minnesota Life

400 Robert St. N. A#3523

St. Paul, MN 55101

E: ILABRequests@securian.com

Transamerica

Transamerica Life Insurance Company

Transamerica Financial Life Insurance Company

E: dtssupport@transamerica.com

Ph: 800-742-7005

E: dxosupport@ebix.com

United of Omaha

Companion Life Insurance Company

Mutual of Omaha

United of Omaha

United World

Mutual of Omaha Plaza

E: is.outgoing.data.files.support@mutualofomaha.com